Data and AI

The steps and techniques needed for mass recovery including Db2 recovery from cyber-attacks

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IBM Data and AI



Agenda

- Background
- Common Issues
- Db2 Logging Considerations
- Db2 Catalog/Directory Best Practices
- Backups
- Recovery
- Data Integrity Testing
- Recovery Testing
- Application Design
- Cyber Resiliency
- Summary

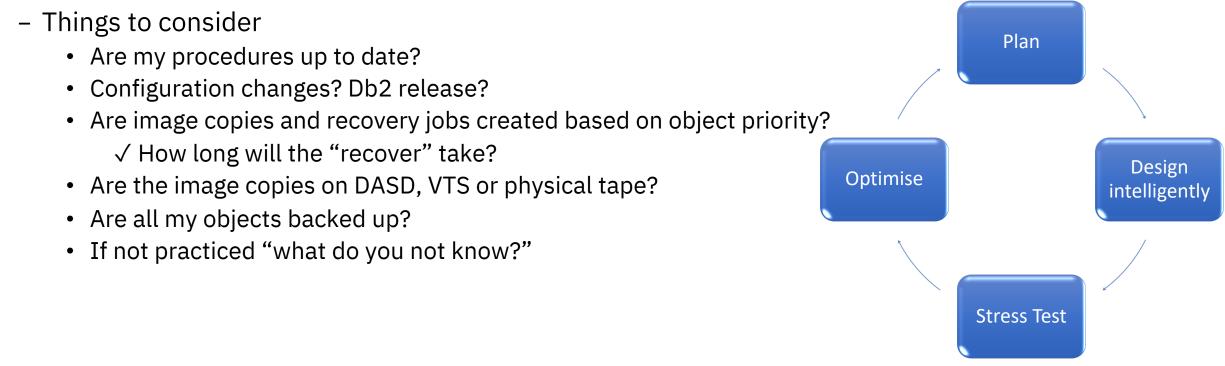
Db2 recovery background

- Db2 log-based recovery of *multiple objects* may be required when...
 - Catastrophic DASD subsystem failure and no second copy
 - Plan B for disaster recovery
 - Mirror is damaged/inconsistent
 - Bad Disaster Restart e.g., using stale CF structures in data sharing
 - Data corruption at the local site caused by...
 - 'Bad' application program
 - Operational error
 - Db2, IRLM, z/OS, third-party product code failure
 - CF microcode failure, DASD subsystem microcode failure
- Scope of the recovery may be more or less extensive
 - One application and all associated objects
 - Part of the system (including a random list of objects across multiple applications)
 - Or, in the worst case, the 'whole world'



Db2 recovery background ...

- Db2 log-based recovery of multiple objects is a very rare event but statistically, it is more frequent than a true DR event (flood, fire, etc.)
- Taking regular backups is necessary but far from sufficient for anything beyond minor application recovery
- If not prepared, practiced and optimized, will lead to extended application service downtimes – possibly many hours to several days



High performance multiple object recovery Common Issues

- Common issues
 - Lack of planning, intelligent design, optimization, practice & maintenance
 - No prioritized list of application objects and inter-dependencies
 - Limited use of Db2 referential integrity
 - Data dependencies and integrity management are buried in the applications
 - Heavily dependant on application knowledge and support
 - Procedures for taking backups and executing recovery compromised by lack of investment in technical configuration
 - Backup and recovery procedures have not been addressed for years
 - Use of tape including VTS ("Identity Crisis")
 - Cannot share tape volumes across multiple jobs
 - Relatively small number of read devices
 - Concurrent recall can be a serious bottleneck
 - Even though VTS has a disk cache, it is known to z/OS as tape device
 - Same serialization characteristics as all tape devices
 - A single virtual volume cannot be shared by different jobs or systems at the same time

High performance multiple object recovery *Common Issues ...*

- Results: any or all of the following
 - No estimate of elapsed time to complete
 - Elongated elapsed time to complete recovery
 - Performance bottlenecks so that recovery performance does not scale
 - Breakage in procedures
 - Revert to trial and error approach
 - Surprises caused by changing technical configuration
 - Unrecoverable objects

Factors that affect recovery elapsed time

- 'Think time' and preparation of the recovery plan
- Restore
 - Number of pages, number of objects?
 - Backups on tape or DASD? Standard ICs, FCICs, SLBs?
 - Degree of parallelism?
- Log scan
 - Backup frequency
 - Archive logs needed to recover?
 - Archive logs on tape or DASD?
 - Degree of parallelism?
- Log apply
 - Update frequency and update patterns
 - Maximal fast log apply?
- Recover/Rebuild indexes

Db2 logging environment

- Design for <u>availability</u>
 - Keep a minimum of 6 hours of recovery log data in the active log pairs at any time
 - Objective: provide some reaction time in case of archiving problem
 - If there is a stalled active log offload, very little time available to investigate the problem, fix the problem and allow the active log offload processing to catch up
 - ✓ Effectively the Db2 member will stop processing work
 - \checkmark Likely to lead to sympathy sickness across the entire Db2 data sharing group
 - Adjust number/size of the Db2 active log pairs
 - ✓ Limit is 93 log pairs
 - √ 4GB 1 Byte (Db2 11), 768GB (Db2 12)
 - Active logs can be added dynamically
 - New -SET LOG NEWLOG option
 - New active log must be IDCAMS defined & preformatted by DSNJLOGF
 - Only a single log dataset at a time
 - ✓ Issue command twice for dual logging
 - No dynamic delete of active log datasets
 - Functionality added to Db2 VNext to dynamically delete active log datasets
- Design for <u>recovery performance</u>
 - Always write archive log COPY1 and COPY2 to DASD, and let DFSMShsm (or equivalent) migrate them away to tape or VTS
 - Eliminate contention on reading the archive logs during recovery
 - Especially important in a data sharing environment
 - Storage needs to be available and processes to recall from tape/VTS prior to recovery

Db2 logging environment ...

• Design for <u>recovery performance</u>...

- Keep at least 48h of recovery log data on DASD



Option #1: Over-configure the active log pairs (number/size) Write archive log COPY1 and COPY2 to DASD but they can be migrated to tape/VTS at any time

Pros: Optimal log read performance with automatic load balancing for reads between active log COPY1 and COPY2, Db2 12 increases capacity to 93x768GB Cons: Maximum capacity in V11 = 93x4GB



Option #2: Keep archive log COPY1 on DASD for 48-72h before migrating it to tape/VTS – archive log COPY2 can be migrated to tape/VTS at any time

Pros: Good log read performance from archive on DASD, potential for less DASD requirements than Option 1

- Be ready to extend the amount of recovery log beyond what is available on DASD
 - Set BLKSIZE=24576 to optimize reads on DASD
 - Prepare a procedure to copy archive logs from tape or VTS to DASD

Db2 logging environment ...

• Design for <u>resiliency</u>

- Separate COPY1 and COPY2 of the active log pairs and BSDS across different DASD controllers if possible – across different extent pools (RAID arrays) at the minimum
- Isolate objects into separate ICF user catalogs
 - Separate out the datasets for each Db2 member into separate ICF catalogs
 - Active logs, archive logs, BSDS for member Db2A away from those for member Db2B
 - Result: an ICF Catalog failure would only affect one Db2 member
 - Should also consider further isolation
 - COPY1 of active log, archive log and BSDS into one ICF catalog
 - COPY2 of active log, archive log and BSDS into an alternate ICF catalog
 - Result: an ICF Catalog failure would not affect Db2
 - Additional ICF Catalog considerations for better performance and resilience
 - Isolate Db2 Catalog/Directory objects into a separate ICF catalog
 - Use multiple ICF Catalogs for the Db2 user objects
 - Separate ICF Catalogs for Db2 objects and Db2 image copy backups

Db2 logging environment ...

- Design for <u>serviceability</u>
 - Retain archive log data for 30 days
 - Keep the maximum number of archive logs in the BSDS
 - Set ZPARM MAXARCH=10000
 - At first sign of logical data corruption, stop the deletion of Db2 recovery assets
 - Image copies
 - Archive log datasets
 - Problem diagnosis and resolution

Db2 Catalog/Directory

- Db2 Catalog and Directory objects
 - Db2 Catalog/Directory is "heart" of a Db2 system
 - Take frequent FICs of the Db2 Catalog/Directory
 - At the very minimum daily best is several times a day using SHRLEVEL(CHANGE)
 - Keep a copy on DASD to speed up recovery
 - Design, build, test and maintain a preplanned job to recover the Db2 Catalog and Directory objects for Db2 12 at the current Catalog Level (CL) and follow-on releases
 - Correctness
 - Recovery timings
 - Influence the number of copies per 24 hours
- Periodically check the integrity of the Db2 Catalog/Directory
 - e.g., using a cloned copy of the Db2 Catalog/Directory into an auxiliary Db2 subsystem
 - See next slide for recommended checks
- Periodically reorganize the Db2 Catalog/Directory
 - Outside of release migration
 - Most importantly, SYSLGRNX should be reorganized at least every quarter
 - Can be run as SHRLEVEL(CHANGE) at a time of low activity
 - Will speed up online REORG, MODIFY RECOVERY, RECOVER, GRECP/LPL recovery

Db2 Catalog/Directory ...

- Series of tests that should be run on a regular basis to flush out any latent inconsistency in the Db2 Catalog
 - SQL queries from migration job DSNTESQ
 - Should always return zero rows
 - REPAIR DBD TEST or DIAGNOSE
 - Basic RUNSTATS on all objects
 - CHECK INDEX on all indexes
 - For catalog objects with LOB columns:
 - CHECK LOB
 - CHECK INDEX on AUX index
 - CHECK DATA on base tablespace using SCOPE AUXONLY AUXERROR REPORT

Image copy backups

- Always take dual image copies as part of REORG and LOAD REPLACE (LOG NO events)
- Use as much DASD as possible for optimal recovery
 - If DASD space is an issue
 - Use template switching to write image copies for small objects to DASD and manage by DFSMShsm
 - Objective: Allow fast restore and take pressure off the VTS in case of mass recovery

```
TEMPLATE LRG DSN &DB..&TS..D&DA..T&TI. UNIT=TAPE
TEMPLATE SML DSN &DB..&TS..D&DA..T&TI. UNIT=SYSALLDA LIMIT(20 CYL,LRG)
COPY TABLESPACE SMALL.TS COPYDDN(SML)
COPY TABLESPACE LARGE.TS COPYDDN(LRG)
```

- Use Db2 data compression for table spaces \rightarrow COPY does not decompress data
- Consider shortening the full image copy (FIC) cycle time (<= 24 hours) for Db2 Catalog/ Directory and potentially most critical application data
 - Objective: Reduce log apply time
 - Implement a smart image copy process
- Consider use of incremental image copy (IIC)

Image copy backups ...

- Exploitation of FlashCopy technology
 - Data set FlashCopy image copies
 - $\checkmark\,$ Potential for significant elapsed time reduction for the RESTORE phase
 - \checkmark Can also be used to create a transaction-consistent image copy with COPY SHRLEVEL CHANGE
 - Db2 Backup System Can be restored quickly if still on DASD
 - Can also be used to create a 'forensic' system
 - $\checkmark\,$ Quick cloning if the environment away from main production system
 - \checkmark Level restored will be to a point in time where the data is known to be good
 - ✓ Application teams can then analyze and reconcile the data contents of the forensic system vs. current damaged system
- Recommend NOT to use GDGs for image copy datasets
 - Risk of old versions rolling off by accident
 - Especially if using incremental image copies
- Use catalogued datasets instead, with 'meaningful' naming convention
 - Adds informational value (e.g., date and time of the backup)

Image copy backups ...

- Considerations
 - Schedule a <u>daily</u> production health check process to identify:
 - Unrecoverable objects
 - Existence of two full image copies especially after a LOG NO event e.g., REORG
 - At least 2 image copies present for "read only" tablespaces
 - If IIC are used, ensure a FIC is also available

Identifying the scope of data corruption

- Before developing a recovery plan, it is vital to identify the scope of data the data corruption
- CHECK is a critical tool in case of data corruption
 - Without FlashCopy support, CHECK utilities can be very disruptive
 - Even with SHRLEVEL(CHANGE) R/O access during creation of the shadow objects
 - CHECK utilities exploiting FlashCopy enables the ability to non-disruptively identify scope of data corruption
- Important FlashCopy parameters:
 - Db2 ZPARM CHECK_FASTREPLICATION
 - PREFERRED (default V9) >> Standard I/O will be used if FC cannot be used
 - REQUIRED (default V10) >> CHECK will fail if FC cannot be used
 strongly recommended whether FlashCopy is available or not
 - Db2 ZPARM UTIL_TEMP_STORCLAS
 - Optional: can be used to specify a storage class for the shadow data sets
 - If blank, the shadow data sets are defined in the same storage class as the production page set
 - If using DASD-based replication, specify a pool of volumes that are not mirrored
 - ✓ Applies to Metro Mirror (PPRC) without Remote Pair FlashCopy (ZPARM FLASHCOPY_PPRC = REQUIRED), z/OS Global Mirror (XRC) and Global Mirror

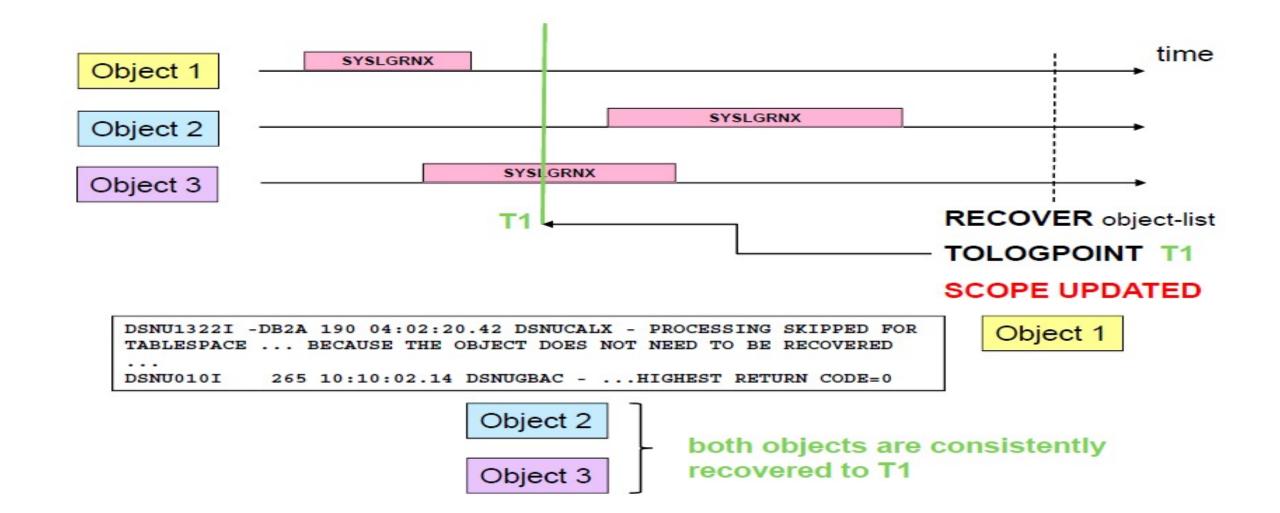
Design for intelligent Db2 recover

- Application data recovery
 - It is not just about JCL generation; it is essential to:
 - Plan, design intelligently, stress test and optimise to meet recovery time objective
 - Prioritise most critical applications
 - Understand application and data interdependencies
 - Design for parallel recovery jobs
 - Optimised utilisation of technical configuration
 - Intelligent creation and scheduling of recovery jobs
 - Design for DASD-based recovery for optimal performance
 - Practice regularly

Design for intelligent Db2 recover ...

- Build intelligent recovery jobs
 - As a starting point, develop basic automation to generate RECOVER jobs from SYSCOPY for a mass data recovery, in an intelligent fashion, optimizing to reduce overall elapsed time
 - 'Basic' starting point, which should be refined after testing to demonstrate achievement
 - ✓ List of 20-30 objects per RECOVER job step, taking into account the stacking of IC datasets on volumes if tape stacking is still used
 - ✓ Maximum of 51 RECOVER jobs per Db2 member for optimal fast log apply (may have to be reduce if too much contention on VTS or DASD)
 - ✓ Concurrent REBUILD indexes (level of parallelism limited by available sort space)
 - Consider the use of INDEX COPY and RECOVER as an alternative to REBUILD INDEX for large NPIs to
 optimize the overall recovery time
 - \checkmark Note: REBUILD INDEX still preferred option after index vs. table mismatches
 - Identify a solution to test and optimize mass application data recovery procedures
 - Take advantage of utilizing the DR environment for testing
 - $\checkmark\,$ "White space" time after a regularly scheduled test
 - $\checkmark\,$ Infrastructure DR testing slots
 - \checkmark Need to have access to the VTS grid in read-only mode to access image copy and archive log datasets
 - Local pre-production environment with production like sized objects

- New in Db2 12, SCOPE UPDATED option for RECOVER utility
 - Goal is to speed up the elapsed time for PIT recovery (TORBA/TOLOGPOINT)
 - SCOPE <u>UPDATED</u> is the default
 - Objects are excluded from recovery that have not changed since the given recovery point
 - Avoids wasting time restoring the image copy for a given object
 - Potentially a great performance optimization
 - Might be known to a few customers by running RECOVER under DIAGNOSE(607) for Db2 11
 - As before, SCOPE ALL forces the recovery of any object even if it has not been changed
 - How does Db2 know if the objects have been changed or not after the recovery point?
 - By reading the entries in SYSLGRNX



- Recovery of unchanged tablespaces
 - Determined at execution time
 - Only applies to point in time recovery
 - Db2 12 RECOVERY SCOPE UPDATED
 - Default
- REBUILD INDEX
 - Default SCOPE ALL
 - Db2 12 SCOPE PENDING (recommended)
- Point in Time Recovery Recommendation
 - RECOVER ... SCOPE UPDATED + REBUILD INDEX ... SCOPE PENDING

DSNU1322I -DB2A 190 04:02:20.42 DSNUCALX - PROCESSING SKIPPED FOR TABLESPACE ... BECAUSE THE OBJECT DOES NOT NEED TO BE RECOVERED ... DSNU010I 265 10:10:02.14 DSNUGBAC - ...HIGHEST RETURN CODE=0

- Problem statement
 - If a PIT recovery of SYSLGRNX is performed, then can run into a big issue when performing a PIT recovery for application objects after the PIT recovery of SYSLGRNX
 - Scenario
 - No data changes have been done to the application object between the time of COPY and the recovery point of SYSLGRNX
 - But data changes are done later after the the recovery point of SYSLGRNX
 - Db2 will not detect that situation because the entries of SYSLGRNX have been eliminated by the PIT recovery of SYSLGRNX
 - THE OBJECT DOES NOT NEED TO BE RECOVERED
 - Db2 will incorrectly exclude the recovery of the application object which will lead to data inconsistencies
 - REPORT RECOVERY utility also reads SYSLGRNX and will not report the changes
 - The RECOVER job ends with RC04 and DSNU1322I message for each excluded object
 - DSNU1322I = D2LC 318 12:10:14.52 DSNUCALX PROCESSING SKIPPED FOR TABLESPACE DSNDB06.SYSTSLVH BECAUSE THE OBJECT DOES NOT NEED TO BE RECOVERED

- Recommendations
 - Apply PTF for APAR PH20056
 - RECOVER will internally change SCOPE UPDATED to ALL for PIT recovery of Catalog/Directory objects
 - RECOVER will internally change SCOPE UPDATED to ALL for any object after SYSLGRNX has been recovered to a prior point in time
 - DSNU124I message will be issued to indicate the override
 - RC will still be 0
 - No plan to change the default from SCOPE UPDATED to SCOPE ALL
 - Until PTF applied for APAR PH20056, explicitly specify SCOPE ALL on PIT recoveries
 - Any pre-existing "canned" job to recover the Catalog/Directory should be modified

"Backout' Recovery

- Db2 log analysis product to create UNDO SQL to reverse a data changing event
 - Identify and create UNDO SQL to backout a given unit of work, transaction, action
 - Object(s) remain available while SQL is backing out the change
- BACKOUT YES option for point-in-time recovery
 - Backs out both data (except NOT LOGGED) and indexes (if defined as COPY YES)
 - COPY NO indexes must be rebuilt when backout complete
 - You can ALTER indexes to COPY YES and not produce image copies
 - SYSLGRNX entries build up
 - Use MODIFY to delete them (AGE or DATE) even without copies
 - True rollback, not run of generated SQL undo statements
 - Changes are backed out from the current state of the object ightarrow not for media recovery
 - Intent: Short backout, not hours/days
 - Fast Log Apply is not used
 - The recovery point must be contained within the Db2 system checkpoints that are recorded in the BSDS for each member
 - Message DSNU1545I-RECOVER does not process any of the objects and ends with RC8

Optimizing Db2 recovery

- Objects with longest end-to-end recovery time need to be recovered first
 - Size of the object
 - Update rate since last image copy
 - Number and size of indexes
- Optimize job scheduling to avoid 'dead times'

Optimizing Db2 recovery ...

- Create automated procedures to create efficient recovery jobs
 - Considerations
 - Table prioritization
 - Virtual Tape/Tape optimization
 - Frequency
 - Execute after nightly backup jobs
 - Recovery jobs updated daily and ready to execute
 - Execute when CPU is available (middle of night)
 - Procedures in place to execute efficiently at time of recover
 - Automated process(REXX) to execute and create recovery jobs at time of recovery
 - Needs to be efficient
 - Procedures need to be tested and proved out periodically

Optimizing Db2 recovery – Stress Test

- Practice regular full-scale 'fire drills' for mass recovery of an entire application or even the entire system
- Objectives:
 - Validate that procedures are in working order
 - Both for local and remote DR recovery
 - Maintain readiness on mass recovery execution
 - Find out what the actual service level is
 - Break down the elapsed time of each job: RESTORE/LOG APPLY/REBUILD INDEX
 - If elapsed time needs to be improved further, look for possible optimizations

Optimizing Db2 recovery – Stress Test ...

Lot of 'dead times' introduced by the job scheduling >> next slide will show how this test would have looked if it took only 1 minute to start REBUILD INDEX after the RECOVERY of all parts + if the job #17 had not been started late



Application design

- Common problems
 - Applications not committing frequently
 - No clear separation between active and inactive data
 - Critical applications tightly coupled to non-critical applications by shared data
 - Data inter-dependencies across multiple data sources (e.g., Db2/VSAM, Db2/IMS)
- Recommendations
 - Frequent commits in long-running batch applications
 - Dynamic, table driven
 - Application must be able to restart from intermediate commit points
 - Separate active from inactive (historical) data
 - Use separate tables
 - Regular, aggressive pruning back of active tables
 - Application toleration of unavailable inactive data
 - Db2 11 Transparent Archiving
 - Data isolation to de-couple applications
 - Objective bring back critical applications first to resume availability
 - \checkmark Incrementally bring back additional applications

New Dimension of Resiliency is Required



Current infrastructures focus on BC / DR

- HyperSwap
- Snapshots
- Replication
- Backups
- Data "Gold Copies"

Add a focus on Cyber Resilience

- Immutability
- Minimized data loss
- Isolation
- Data Latency

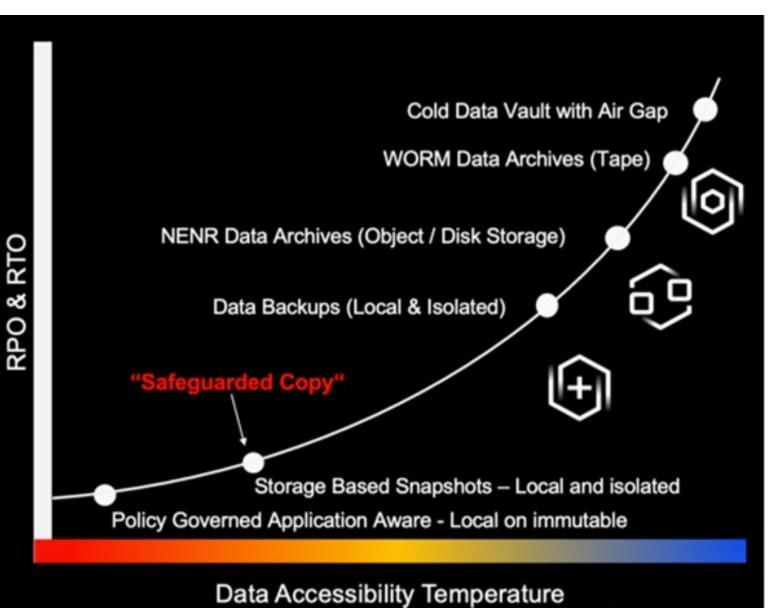
Business Continuity/Disaster Solutions

- Current infrastructures focus on Business Continuity (BC) / Disaster Recovery (DR)
 - Multi-site resilient infrastructure
 - All assets are replicated
 - √ z/OS
 - √ Db2
 - \checkmark DASD storage infrastructure
 - $\checkmark\,$ Metro Mirror, Global Mirror configuration
 - $\checkmark\,$ 4-site DASD Mirror configuration
 - HyperSwap capabilities
 - Planned/unplanned
 - VTS or equivalent is replicated
 - "Gold Copies"/Snapshot copies
 - Various frequencies
 - ✓ Daily/Weekly
 - Site Swap capabilities

Cyber Resiliency

- Cyber exposures in current infrastructures focus on Business Continuity (BC) / Disaster Recovery (DR)
 - Mirroring technology
 - All DASD I/O are replicated
 - All VTS datasets replicated or written in parallel
 - Good, bad and corrupted corrupted activities are replicated (rolling corruption)
 - $\checkmark\,$ Local corruption leads to remote corruption
 - Metro Mirror/Global Mirror/VTS copies commonly do not have access isolation
 - No physical access protection
 - $\checkmark\,$ Mirrored copies can be corrupted independently of primary copy
 - Prior to ransomware event
 - Mischievous attackers perform proactive destructive cyber activities
 - \checkmark Delete/corrupt recovery assets at primary site
 - $\checkmark\,$ Destructive activities at mirrored site
 - \checkmark Includes:
 - $\checkmark\,$ Archive log datasets
 - \checkmark Image copy datasets
 - $\checkmark\,$ Incomplete recovery assets needed for recovery
 - "Gold Copies"/Snapshot copies
 - Point-in-time copies
 - Only as current as the time they are executed
 - $\checkmark\,$ Will lead to data loss

Data Resilience inc. Cyber Resilience



Copy Separation:

Create a structure of data separation across multiple layers and services including;

- Copy Services
- Backup Services
- Separation of security controls

Immutability & Access Isolation

Create a structure of data immutability at multiple layers and services including;

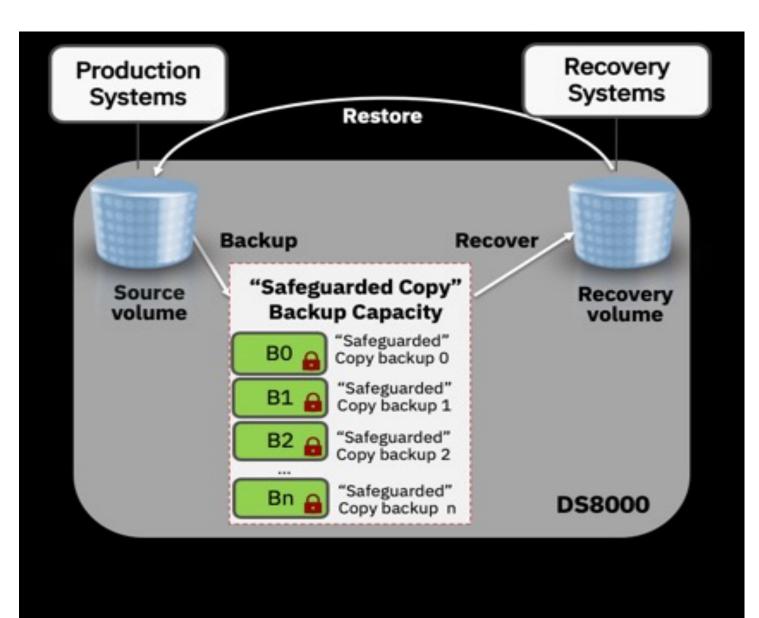
- Logical / physical isolation (Air Gap)
- Non-erasable / Non-rewritable Storage
- Cold Storage / Object Storage
- Data Vaults
- Isolated Infrastructure

Cyber Resilience

Requires short- and long-term retention capability;

- High snapshot frequency & fastest restore for short to medium term retention
- RPO policy governed snapshot frequency for medium to long term retention and fast restore
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Cyber Resiliency/ "Safeguarded Copy"



- "Safeguarded Copy" provides numerous protected and immutable copies per source volume, which are hidden and not accessible by any server
- The data can only be accessed after a 'Safeguarded Backup" is recovered to a separate Recovery volume
- Secure immutable copies are a core of the IBM Z Cyber Vault offering
 - Add "Safeguarded Copy" to existing machines or deploy a physically isolated Cyber Vault

"Safeguarded Copy" solution

- "Safeguarded Copy" solutions provide for "potentially" much better point-in-time data recovery
 - Taking more frequent backups with thin provisioning to limit the amount of Db2 log apply which leads to faster data recovery
 - Faster and operationally simpler to restore the complete system in either an isolated "forensic" environment or in the primary environment
 - "Forensic" environment = made available to application teams to investigate data corruption/inconsistency and reconcile against the current production data
- Each "safeguarded" copy in the vault is I/O crash consistent
 - Data is **not** application transaction consistent
- Danger in recovering individual datasets and subset of datasets unless super confident about understanding application and data dependencies

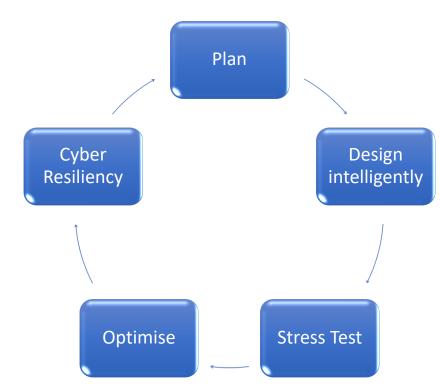
- Avoid "jagged" edge in terms of time consistency across related applications and objects

"Safeguarded Copy" solution ...

- Db2 crash restart (system) or Db2 RECOVER LOG ONLY (pageset/partition or dataset) is required to make any data extracted from the vault, application transaction consistent
 - Careful considerations need to be taken into account if the objective is to perform a Db2 system restore with using RESTORE SYSTEM LOG ONLY e.g., RBLP
 - Additional capabilities available in Db2 VNext
- Must be super confident about understanding application and data dependencies when recovering individual datasets and subset of datasets
- Solutions designed for recovering individual dataset, subset of datasets, whole system and building a "forensic" environment need to be tested, validated and regularly practiced to make sure they are in correct working order
- Taking Db2 image copy backups is still strongly recommended
 - Drive Db2 data recovery of last resort
 - Need to go back beyond 24–48 hours to support problem determination and advanced data recovery
 - Intra-page integrity checking performed when taking daily image copies
 - Db2 image copy backups are still required as input to some IBM and vendor Db2 tools
 - Db2 Image copy backups need to taken for Db2 LOG NO event

Summary

- Need to design for high performance and reduced elapsed time
 - Plan, design intelligently, stress test and optimise
 - Prioritise most critical applications
 - Understand application and data interdependencies
 - Design for parallel recovery jobs
 - Optimised utilisation of technical configuration
 - Intelligent creation and scheduling of recovery jobs
 - Design for DASD-based recovery for optimal performance
 - Practice regularly
- Applications and data life cycle also have a role to play...
 - Separate active/operational data from inactive/historical data
 - Perform regular aggressive archiving to historical
 - Allow application toleration of unavailable historical data
 - Look at creating 'fire walls' between applications





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